

	Citizen Focus	Perf.	DoT	Service Focus	Perf.	DoT	Partnership Focus & Organisational Health	Perf.	DoT	Statutory Focus	Perf.	DoT	
Children & Young People	NI 110 – participation in positive activities (LAA)	3		NI 59 – initial assessments for social care done within 7 days	4	▲	NI 117 – 16-18 year olds not in education, employment or training (LAA)	1	▲	NI 72 – achievement of 78+ points across Early Years Foundation Stage	1	▲	
	PAF / CF 63 – participation of looked after children in their reviews	2	▲	NI 65 - % of children becoming the subject of a Child Protection Plan for a second or subsequent time	4	▲	Local – % of actions implemented arising from quality audits programme	3		NI 73 – achievement in English & Maths at Key Stage 2 Level 4	1	▼	
	NI 57 - Children and young people's participation in high-quality PE and sport (LAA)	3					Local – permanent school exclusions, including looked after children	3	▲	NI 75 – 5 or more GCSEs at A*-C including English & Maths	1	▼	
							Local – number of Common Assessment Framework assessments completed across agencies	3		Local – achievement at Key Stage 1:	Reading	4	▼
						Maths					1	▲	
						Writing					2	▼	
										Local – looked after children attainment:	NI 99	1	▲
									NI 100		1	▼	
									NI 101		3	▼	
	Healthier Communities and Older people	NI 39 – alcohol harm related admission rates (LAA)	2	▼	NI 132 – timeliness of social care assessments	2	▼	NI 125 – achieving independence for older people through rehabilitation / intermediate care	4	▲			
NI 130 – social care clients receiving Self Directed Support (LAA)		1		NI 133 – timeliness of social care packages	1	▼	NI 131 – delayed transfers of care from hospitals	2					
NI 136 – people supported to live independently through social services (LAA)		2	▼				NI 142 – number of vulnerable people who are supported to maintain independent living (LAA)	3					
NI 138 – satisfaction of people over 65 with both home and neighbourhood		3											

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Safer Communities	NI 21 – dealing with concerns about anti-social behaviour (LAA)	3					NI 30 – priority & prolific offenders (LAA)	2					
	NI 47 – people killed or seriously injured in road traffic accidents (LAA)	3	▼				NI 40 – drug users in effective treatment (LAA)	2					
Stronger Communities	NI 3 – civic participation	3		NI 9 – use of libraries (LAA)	1		NI 4 – influencing decisions in the locality (LAA)	3		NI 1 - % of people who believe people from different backgrounds get on well together (LAA)	3		
	NI 6 – participation in regular volunteering	3		NI 11 – engagement in the arts (LAA)	2					NI 156 – households in temporary accommodation (LAA)	1	▲	
	NI 155 – number of affordable homes delivered (LAA)	2	▼							Local – access to services (LAA)	a) Local shop	3	
											b) Advice provision	3	
											c) Public transport facility	3	
											d) Cultural / recreational facility	3	
Economic Development and Enterprise	NI 171 – VAT registration rate (LAA)	4		NI 182 – business satisfaction with regulatory services	1		NI 152 – working age people on out of work benefits (LAA)	1		NI 157 – processing of planning applications	a) Major	4	▲
	NI 168 – condition of principal roads (LAA)	3	▼			NI 163 – working age people qualified to Level 2 or higher (LAA)	3		b) Minor		3	▼	
	NI 169 – condition of non-principal roads (LAA)	3	▲			NI 178 – bus services running on time (LAA)	3		c) Other		1	▼	

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Environment	NI 191 – residual household waste per household (LAA)		3	▲	NI 192 – % of household waste sent for reuse, recycling and composting		3	▲	NI 197 – improved biodiversity (LAA)		3		NI 186 – CO ₂ emissions (LAA)		3	
	NI 195 – improved street cleanliness and environmental cleanliness	a) Litter	1	◀▶									NI 193 - % of municipal waste landfilled		1	▲
		b) Detritus	1	▼												
		c) Graffiti	1	▼												
		d) Fly-posting	3	▼												
	NI 196 – improved street cleanliness and environmental cleanliness – fly tipping		1	◀▶												
Organisational Improvement	Local - customer satisfaction		1	▼	NI 14 – avoidable contact		1		NI 179 – Value for Money		2		Local – the % of Local Authority employees with a disability		3	
					NI 180 - the number of changes of circumstances which affect customers' Housing Benefit / Council Tax Benefit entitlement within the year		4		Local – average sickness (full-time equivalent) (3 month average)		4		Local - the % of Local Authority employees from ethnic minority communities		3	
					NI 181 – time taken to process Housing Benefit / Council Tax Benefit claims and change events		3	▲	Local - number of vacant posts as a proportion of the approved establishment		1					
					Local - % of Council Tax collected (BVPI 9)		3	▲	Local - Use of Resources		2					
					Local - % of non-domestic rates collected (BVPI 10)		3	▲	Local - % of key performance indicators improving on last year		1					